

## Changing your AB Magique Server

This procedure has been written for computer technicians only. Do not attempt to do this procedure yourself, as it could result in data loss.

### 1. Verifying your computer

Make sure your new computer meets at least the minimal requirements for AB Magique software (the stronger, the better).

#### AB Magique System Requirement

<i>Minimal system requirement</i>	
<b>Processor</b>	3 Ghz or more for single processor 2 Ghz or more for dual-core (or more) processor Avoid entry-level processor
<b>Memory (RAM)</b>	3 GB or more
<b>Graphic Card</b>	128 MB or more
<b>Hard disk</b>	150 Go with at least 15 Go of free space
<b>Backup</b>	DVD writer or 2 USB Flash drive (4 GB or more)
<b>Internet Access</b>	High speed Internet access
<b>Screen</b>	20" resolution 1152 x 864 or more, optimal = 24" resolution 1920 x 1200
<b>Audio</b>	Audio output

#### 1A. Network:

Speed: 1 Gigabit/s

The number of computers includes those NOT using AB Magique and/or devices used by your network (even WI-FI). Computers using AB Magique MUST be connected to a wired (Ethernet) network. Wireless network is not supported by AB Magique but can be added to your wired network for your own personal use (phone, tablet, etc.). VPNs are not compatible or supported.

## 1B. Operating Systems:

Windows 10 or 11 (legal version, 1 license per computer) for workstation(s) or server. **NO virtualization** (Hyper-V, VM Ware, Virtual Box, VPS, VE or other). AB Magique must be installed on the local operating system.

Windows Server can be used if you plan to use AB Magique with Terminal Server session via RDP.

## 1C. Printers:

Laser, inkjet and MFC (multifunction) printers. By default, AB Magique prints all invoices and estimates on 8 ½" X 11" white paper sheets.

## 1D. Antivirus and security

**Avoid:** AVG, Nod 32, Norton and Kaspersky.

**Recommend:** Windows Defender, Avast

It is crucial you have an antivirus and a firewall to protect your computer. Also, make sure you backup your data frequently.

## **2. Windows and hardware configuration**

**Windows:** Install Windows OS and its updates (Windows Updates) to your new server, including the latest printer's drivers which can be downloaded from the manufacturer's website. Update all your hardware with the latest drivers, especially your network adapter (NIC).

### 2A. Network configuration:

- All computers using AB Magique must be in the same workgroup
- Network profile must be private (not public)
- Computers must be connected to a wired network
- Network speed must be: 1G/s
- Deactivate TCP/IPV6

### 2B. Printers:

You must install your printers in Windows as local or network printers with their corresponding drivers. Install the latest version of the drivers, which are usually

provided on the manufacturer's website. Delete all printers you will not be using, for example: XPS Document Writer. Make sure you can print a test page.

### **3. Teamviewer installation**

Teamviewer is a free remote session software we use to connect to your computer when needed. All customers MUST have this software installed on their computer(s).

Download Teamviewer (Full Client) from their website: [www.teamviewer.com](http://www.teamviewer.com)

### **4. Copying data to your new server**

You must copy ABMagique folder and paste it to your new server's desktop. This folder can be found in C:/Program Files/ .

- Close AB Magique on all computers.
- Restart the previous server;
- Once the previous server has been restarted, copy ABMagique folder to a USB key or an external drive;
- Plug the USB key or external drive in your new server and copy ABMagique folder to the new computer's desktop.

**\*\*\*DO NOT PROCEED ANY FURTHER\*\*\***

Once all these steps are completed, you must contact VL Communications technical support in order to finish the installation as well as to validate your license(s). You will be unable to operate AB Magique until then.

**VL Communications Technical Support**

1-800-268-4044 extension 6  
(450) 963-8940 extension 6 (for Montreal and surroundings)

Opening hours: Monday to Friday 8AM to 5:30PM (eastern time)



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